

Motor Vehicle Division Driver Services Bureau

Traffic Education Conference Looking ahead 2016 Driver Services Bureau (DSB): Who we are

- Michele Snowberger Bureau Chief
 - 1 year with MVD
 - Former Belgrade City Judge
- Tammy Stefanik Deputy Bureau Chief
 - 16 years with MVD
 - 5 as an examiner
- Jennifer Anderson Northern Regional Manager (Great Falls)
 - $-2\frac{1}{2}$ years with MVD



MVD Bureau Consolidation

- February 1, 2016
- New Driver Services Bureau
 - Records Section
 - Driver License Section
- Provide services more efficiently
- Align business operations



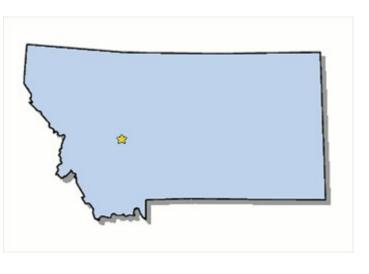
Driver License Section

4 Regions

- 20 permanent stations
- 29 travel stations
- 70 employees

Support team

- Commercial Driver Help Desk
- MVD Customer Care Center
- Records Section
- JITSD Information Technology Division









Current status

Customer contacts (Jan-Mar 2015 to Jan-Mar 2016)

- Overall 10% average statewide
- Class size and intervals

Exam station influence

- Retirement eligible work force
- Travel required to cover other stations
- Training for examiners





What's new: Since 2015

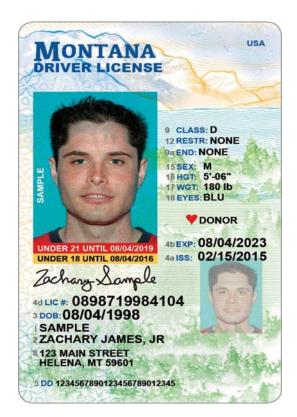
- New license/ID card
- Appointment scheduling for all offices
 - Make drive test appointments in advance
 - Regionals preparing schedules 6 months in advance to assist students
- Automated knowledge testing stations are modernized
 - Earbud adapter
 - Road test tablets
- New Applications





New License









New Applications

- Help America Vote Act (HAVA)
- 3 pages with some information on back side
- New "parent" selection area
 - If parents are not available there are options

Penale Male Penale Print on License(D) Price of City Bint: Immer Procument you Motorcycle En Poccument you Motorcycle En Policant: Anave you held a v Price of dive by the any chronic or poter mysical or mental co n the safe operation the safe operation the safe operation TFOR A MINOR (V	Legal F Legal F Sector 1 D?) Ves C Sector 1 D?) Ves C Sector 1 Ves C State OU ARE APP Indorsement valid driver listes: Invious suspen testate of Mc entially chron condition that	LICATION ~ Mil PRINT IN BLACK First Name Weight No City is No City Social Security N PLYING FOR: Replac icense or commonitor or by an	Number cement License nercial driver lice	NLY Legal Midde 1 er Color	Are you a Mont Yes State state rety Current Days		County #
Penale Male Penale Print on License(D) Price of City Bint: Immer Procument you Motorcycle En Poccument you Motorcycle En Policant: Anave you held a v Price of dive by the any chronic or poter mysical or mental co n the safe operation the safe operation the safe operation TFOR A MINOR (V	Legal F Legal F Sector 1 D?) Ves C Sector 1 D?) Ves C Sector 1 Ves C State OU ARE APP Indorsement valid driver listes: Invious suspen testate of Mc entially chron condition that	LICATION ~ Mil PRINT IN BLACK First Name Weight No City is No City Social Security N PLYING FOR: Replac icense or commonitor or by an	FOR DRIVE nors Only - K or BLUE INK O Height H Number cement License nercial driver lice	NLY Legal Midde 1 er Color	Are you a Mont Yes State State ntry Current Days	ana Resident?	County #
Penale Male Penale Print on License(D) Price of City Bint: Immer Procument you Motorcycle En Poccument you Motorcycle En Policant: Anave you held a v Price of dive by the any chronic or poter mysical or mental co n the safe operation the safe operation the safe operation the safe operation	Legal F Legal F Sector 1 D?) Ves C Sector 1 D?) Ves C Sector 1 Ves C State OU ARE APP Indorsement valid driver listes: Invious suspen testate of Mc entially chron condition that	Mil PRINT ON BLACI PRINT ON BLACI	Number Received and the second secon	NLY Legal Midde 1 er Color	Are you a Mont Yes State State ntry Current Days	ana Resident?	County #
Penale Male Penale Print on License(D) Price of City Bint: Immer Procument you Motorcycle En Poccument you Motorcycle En Policant: Anave you held a v Price of dive by the any chronic or poter mysical or mental co n the safe operation the safe operation the safe operation the safe operation	Legar F Eye Color 1 57) U Yes C seiD7) U Yes C State DOU ARE APP ndonsement valid driver li tes: trivious suspen se State of Me entially chron condition that	PRINT IN BLACK PINT IN BLACK First Name Weight No City Is No City Social Security P PLYING FOR: Replac Icense or comm nsion, revocation fundana or by an ic condition tha	K or BLUE INK C Height H Number cement License nercial driver lice	NELY Legal Middle 1 ar Color ar Color ate/Province/Cou	Are you a Mont	ana Resident?	County #
Penale Male Penale Print on License(D) Price of City Bint: Immer Procument you Motorcycle En Poccument you Motorcycle En Policant: Anave you held a v Price of dive by the any chronic or poter mysical or mental co n the safe operation the safe operation the safe operation the safe operation	Legar F Eye Color 1 57) U Yes C seiD7) U Yes C State DOU ARE APP ndonsement valid driver li tes: trivious suspen se State of Me entially chron condition that	Veight No City No City Social Security f PLYING FOR: City Replac Icense or comm nsion, revocation ontana or by an	Number cement License nercial driver lice	Legal Middle) ar Color	Are you a Mont	ana Resident?	County #
Penale Male Penale Print on License(D) Price of City Bint: Immer Procument you Motorcycle En Poccument you Motorcycle En Policant: Anave you held a v Price of dive by the any chronic or poter mysical or mental co n the safe operation the safe operation the safe operation the safe operation	D7) _ Yes C selD7) _ Yes State OU ARE APP ndorsement valid driver li les: vious suspen se State of Mc entially chron condition that	No City Is No City Social Security I PLYING FOR: Replac Re	Number cement License nercial driver lice	ite/Province/Cou	State State ontry Current Days ()	ana Resident?	County #
Penale Male Penale Print on License(D) Price of City Bint: Immer Procument you Motorcycle En Poccument you Motorcycle En Policant: Anave you held a v Price of dive by the any chronic or poter mysical or mental co n the safe operation the safe operation the safe operation the safe operation	D7) _ Yes C selD7) _ Yes State OU ARE APP ndorsement valid driver li les: vious suspen se State of Mc entially chron condition that	No City Is No City Social Security I PLYING FOR: Replac Re	Number cement License nercial driver lice	ite/Province/Cou	State State ontry Current Days ()	No Zip Code Zip Code	
Penale Male Penale Print on License(D) Price of City Bint: Immer Procument you Motorcycle En Poccument you Motorcycle En Policant: Anave you held a v Price of dive by the any chronic or poter mysical or mental co n the safe operation the safe operation the safe operation the safe operation	D7) _ Yes C selD7) _ Yes State OU ARE APP ndorsement valid driver li les: vious suspen se State of Mc entially chron condition that	No City Is No City Social Security I PLYING FOR: Replac Re	Number cement License nercial driver lice	ite/Province/Cou	State State ontry Current Days ()	No Zip Code Zip Code	
Phint on LicenseID tress (Print on License Place of City Birth: umber F DOCUMENT YO Motorcycle En PPLICANT: Ave you held a v ? If yes, list all state nt, pending, or prev lege to drive by the degite drive by the degite drive by the degite operation degite a drive by the safe operation the saf	State OU ARE APP ndorsement valid driver li tes: vious suspen es State of Me entially chron ondition that	Social Security M Social Security M PLYING FOR: Replac license or comm nsion, revocation toontana or by an ic condition tha	Number Cerment License nercial driver lice		State State entry Current Dayti ()	Zip Code Zip Code	
Place of City Birth: Umber FOCUMENT YO PLICANT: have you held a v PLICANT: have you held a v PLICANT: have you held a v Plice of drive by the any chronic or poter hysical or mental co in the safe operation the safe operation	State OU ARE APP ndornement valid driver li tes: vious suspen entially chron ondition that	Social Security M Social Security M PLYING FOR: Replac license or comm nsion, revocation toontana or by an ic condition tha	Number Cerment License nercial driver lice		State ntry Current Days	Zip Code	87
Place of City Birth: Withber FOCUMENT YO Motorcycle Em Motorcycle Em Motorcycle Int Motorcycle Int PUICANT: A have you held a v If yes, list all state any chronic or poter ysical or mental co the safe operation the safe o	State OU ARE APP ndorsement valid driver lik tes: twice suspen te State of Mo entially chron condition that	Social Security I PLYING FOR: Cense or commission, revocation Instana or by an hic condition than	Number Cerment License nercial driver lice		Current Days		Her .
Place of City Birth: Withber FOCUMENT YO Motorcycle Em Motorcycle Em Motorcycle Int Motorcycle Int PUICANT: A have you held a v If yes, list all state any chronic or poter ysical or mental co the safe operation the safe o	State OU ARE APP ndorsement valid driver lik tes: twice suspen te State of Mo entially chron condition that	Social Security I PLYING FOR: Cense or commission, revocation Instana or by an hic condition than	Number Cerment License nercial driver lice		Current Days		NGT
Place of Barts: Lumber F DOCUMENT YO DATOCYCLE En PPLICANT: have you held a v if yes, list all state state state state have chronic or poter my ch	OU ARE APP ndorsement valid driver lik tes: tvious suspen the State of Mo entially chron condition that	PLYING FOR: Replace Re	Number Cerment License nercial driver lice		Current Days		NOT
Place of Barts: Lumber F DOCUMENT YO DATOCYCLE En PPLICANT: have you held a v if yes, list all state state state state have chronic or poter my ch	OU ARE APP ndorsement valid driver lik tes: tvious suspen the State of Mo entially chron condition that	PLYING FOR: Replace Re	Number Cerment License nercial driver lice		Current Days	me Phone Numb	NBF
Place of Barts: Lumber F DOCUMENT YO DATOCYCLE En PPLICANT: have you held a v if yes, list all state state state state have chronic or poter my ch	OU ARE APP ndorsement valid driver lik tes: tvious suspen the State of Mo entially chron condition that	PLYING FOR: Replace Re	Number Cerment License nercial driver lice		Current Days	me Phone Numb	w
F OCUMENT YO Motorcycle En PLICANT: have you held a v ? If yes, list all state lege to drive by the any chronic or poter hysical or mental co in the safe operation the safe operation the safe operation the safe operation T FOR A MINCR ()	OU ARE APP ndorsement valid driver lik tes: tvious suspen the State of Mo entially chron condition that	PLYING FOR: Replace Re	cement License nercial driver lice	inse from any i	()	me Phone Numb	xer
F DOCUMENT YO Motorcycle En PLICANT: have you held a v ? If yes, list all state lege to drive by the any chronic or poter mysical or mental co- n the safe operation the safe operation the safe operation T FOR A MINCR (2)	OU ARE APP ndorsement valid driver lik tes: tvious suspen the State of Mo entially chron condition that	PLYING FOR: Replace Re	cement License nercial driver lice	inse from any i	()	me Phone Num	xer
Motorcycle En: VPLICANT: h have you held a vi VPLICANT: h have you held a vi VPLICANT: h yending, or previate lege to drive by the have you held a vi the safe operation deprive no vice the safe operation of a MINOR (i the safe operation of a MINOR (i) the safe operation of a more than the safe operation of a mo	valid driver li tes: rvious suspen te State of Mo entially chron condition that	Replac icense or comm nsion, revocation tontana or by an nic condition tha	nercial driver lice	inse from any i	()		
Motorcycle En: VPLICANT: h have you held a vi VPLICANT: h have you held a vi VPLICANT: h yending, or previate lege to drive by the have you held a vi the safe operation deprive no vice the safe operation of a MINOR (i the safe operation of a MINOR (i) the safe operation of a more than the safe operation of a mo	valid driver li tes: rvious suspen te State of Mo entially chron condition that	Replac icense or comm nsion, revocation tontana or by an nic condition tha	nercial driver lice	inse from any i			
PLICANT: , have you held a v ? If yes, list all state int, pending, or prev- lege to drive by the any chronic or poter nysical or mental co- in the safe operation the safe operation the safe operation T FOR A MINOR (U at as a) parent [valid driver li tes: tvious suspen the State of Mo entially chron condition that	icense or comm nsion, revocation lontana or by an nic condition tha	nercial driver lice	inse from any i			
have you held a v ? If yes, list all state int, pending, or prev- lege to drive by the any chronic or poter hysical or mental co- n the safe operation adaptive equipation to the safe operation the safe operation at as a _ parent E	tes: twous suspen the State of Mo entially chron condition that	nsion, revocation Iontana or by an hic condition tha	n, cancellation, o	inse from any i			
? If yes, list all state int, pending, or prev lege to drive by the any chronic or poter nysical or mental co in the safe operation adaptive equipace in the safe operation of the safe operation IT FOR A MINOR (U at as a) parent I	tes: twous suspen the State of Mo entially chron condition that	nsion, revocation Iontana or by an hic condition tha	n, cancellation, o	inse from any i			
Int, pending, or prev lege to drive by the any chronic or poter hysical or mental co- n the safe operation adaptive so the safe operation IT FOR A MINOR () at as a a server L	twious suspen the State of Mo entially chron condition that	lontana or by an hic condition that	n, cancellation, o		urisdiction (sta	te)	
lege to drive by the any chronic or poter sysical or mental co in the safe operation adaptive equipation in the safe operation T FOR A MINOR (at as a D parent D	entially chron condition that	lontana or by an hic condition that	n, cancellation, o				es 🗌 No
lege to drive by the any chronic or poter sysical or mental co in the safe operation adaptive equipation in the safe operation T FOR A MINOR (at as a D parent D	entially chron condition that	lontana or by an hic condition that		fisqualification,	or withdrawal o	d your	
any chronic or poter systical or mental co- in the safe operation adaptive equipment in the safe operation (in TFOR A MINOR (in at as a D parent D	entially chron condition that	nic condition that	nother state or ju	risdiction? >	*****	· · · ·	
visical or mental co in the safe operation adaptive equipment in the safe operation IT FOR A MINOR (at as a D parent D	condition that		at may cause a l	oss of consciou	stress or conh		es No
the safe operation adaptive equipment the safe operation T FOR A MINOR (at as a parent D	on of a motor	impairs or may	r impair your abi	ity to exercise	here verifing		
the safe operation		vehicle on the	highway? >>>	****	22222222222		
TFOR A MINOR (at as a parent [the open states	A MAIL TESCICOURS	to attain the ab	INV IN REAL			IN LINO
T FOR A MINOR (on of a motor	vehicle on the l	highway722222	******	*****		
at as a D parent	(Must be sie	anad in front o	f a potage of H	100 annalassa			
ense to the minor a	legal qua	ardian or Gres	inonsible adult	of the shows a	ment of the local sector	plicant I cons	ent to the
	applicant and	d assume obliga	ation imposed u	nder Montana	Code Annotate	d 61-5-108.	
				Driver	License #		
ERIFICATION	C LOCUT O	ICHATURE.	_	or Prin	leo Name:		
before me on:		Signature of Mu	VD staff or CDTP	natoutor			
County of					tary Stamp/Seal		_
		104					
And the state of the state of the		04 (de	late)				
nt signing form)		(da (da	later)				
or adjund rown)		(6)	late)				
5	efore me on:	efore me on:	ERIFICATION OF PARENT SIGNATURE efore me on: Signature of M	efore me on: Signature of MVD staff or CDTP i County of Signed before me on (Sete)	Parte: or Print RIP-ICATION OF PARENT EXCALATION: Print County of Signature of MVD staff or CDTP instructor: County of Signed before me on (Selec) Not	ERIP ICA TION OF PARENT SIGNATION fore me on: Signature of MVD staff or CDTP instructor: County of Signature of MVD staff or CDTP instructor: County of Signature of MVD staff or CDTP instructor: Signature of MVD staff or CDTP instructor:	Control Protector accurate of MVD staff or CDTP instructor. County of Signature of MVD staff or CDTP instructor. County of Signature of MVD staff or CDTP instructor.



New Applications

- Some questions moved to back
 - -Selective service
 - -Organ donation
- Voter registration
 - -17 years old

ghteenth birthday.	irthday. State law requires MVD to tr years old indicates on their driver lic	ansmit registration informati ense application that they w	ant to be registered on their
you are at least age 15, do you want to t	e registered with Selective Service v	hen you turn age 18?	Yes No Applicabl
you are 15 or older, do you want your dri INOR APPLICANT: I certify under penal misleading statement on my application squalification for a period of 60 days.	ver license or ID to show that you an	an organ donor? >>>> [Yes Not Now
gnature:		Date:	
		Date.	
You can visit the wontana Secretary registration address, and find the loc	ER OR UPDATE VOTER REGIS of State "My Voter Page" to chec ation and directions to your pollin	k if you are registered to	vote check von woter
Your decision to vote or not, and v Do you want to register to vote in	where you submitted this form, Montana or update your voter r	will remain confidentia	
	include of aparts your fotor		
	If "No"		
	If No" . If Yes" c	ontinue on.	
County you are registering to vote in:	\		an and she is her store
Check all that apply: 🛛 New Regis		Address Observe	
Are you a citizen of the United States		Address Change	
Will you be at least 18 years of age of			
Will you be a Montana resident for at	cked "No" in response to any c		
If you che Previous Registration Information – v	cked "No" in response to any c	of these questions	
	cked "No" in response to any o will be used to provide cancellatio vote in another MT county or in a	of these questions	risdiction. Required if name
If you che Previous Registration Information – v changed or if previously registered to	cked "No" in response to any o will be used to provide cancellatio vote in another MT county or in a	of these questions (), n information to former ju another state.	risdiction. Required if name
If you che Previous Registration Information – v changed or if previously registered to Previous Registration Name	cked "No" in response to any o will be used to provide cancellatio o vote in another MT county or in a Residence Previous County Voter Applicant Affirm: he information on this application ore the next election, that I will ha m tot serving a felony conviction nd that if I have given false inform al and/or state law. By signing y	of these questions (), in information to former ju- another state. Address of Previous Reg Previous State ation is true, that I am a citizer ve been a resident of Mo in a penal institution nor lating on this participation	risdiction. Required if name istration Previous Zip n of the United States, that ntana for at least 30 days have been found to be of
If you che Previous Registration Information – v changed or if previously registered to Previous Registration Name Previous City Previous City I affirm under penalty of perjury that t will be at least 18 years old on or bef prior to the next election, and that I a unsound mind by a court. I understa or imprisonment, or both, under fede electronic signature for voter registration	cked "No" in response to any o will be used to provide cancellatio o vote in another MT county or in a Residence Previous County Voter Applicant Affirm: the information on this application ore the next election, that I will ha m not serving a felony conviction and that if I have given false inform ral and/or state law. By signing y tion purposes.	f these questions (), n information to former ju another state. Address of Previous Reg Previous State ation is true, that I am a citized ve been a resident of Mc in a penal institution nor iation on this application, pu authorize the Motor Ve	risdiction. Required if name pistration Previous Zip n of the United States, that I ntana for at least 30 days nave been found to be of I may be subject to a fine shicle Division to use your
If you che Previous Registration Information – v changed or if previously registered to Previous Registration Name Previous City I affirm under penalty of perjury that I will be at least 18 years old on or bef prior to the next election, and that I a unsound mind by a court. I understat or imprisonment, or both, under fede electronic signature for voter registral Signature*	cked "No" in response to any o will be used to provide cancellatio o vote in another MT county or in a Residence Previous County Voter Applicant Affirm: he information on this application ore the next election, that I will ha m tot serving a felony conviction nd that if I have given false inform al and/or state law. By signing y	f these questions	risdiction. Required if name jistration Previous Zip n of the United States, that I ntana for at least 30 days have been found to be of nay be subject to a fine shicle Division to use your
If you che Previous Registration Information – v changed or if previously registered to Previous Registration Name Previous City I affirm under penalty of perjury that I will be at least 18 years old on or bef prior to the next election, and that I a unsound mind by a court. I understat or imprisonment, or both, under fede electronic signature for voter registral Signature*	cked "No" in response to any o will be used to provide cancellatio o vote in another MT county or in a Residence Previous County Voter Applicant Affirm: Noter Applicant Affirm: the information on this application ore the next election, that I will ha m not serving a felony conviction nd that if I have given false inform rai and/or state law. By signing ye iton purposes.	f these questions	risdiction. Required if name jistration Previous Zip n of the United States, that I ntana for at least 30 days have been found to be of nay be subject to a fine shicle Division to use your
If you che Previous Registration Information – v changed or if previously registered to Previous Registration Name Previous City I affirm under penalty of perjury that I will be at least 18 years old on or bef prior to the next election, and that I a unsound mind by a court. I understat or imprisonment, or both, under fede electronic signature for voter registral Signature*	cked "No" in response to any o will be used to provide cancellatio o vote in another MT county or in a Residence Previous County Voter Applicant Affirm: Noter Applicant Affirm: the information on this application ore the next election, that I will ha m not serving a felony conviction nd that if I have given false inform rai and/or state law. By signing ye iton purposes.	f these questions	risdiction. Required if name jistration Previous Zip n of the United States, that I ntana for at least 30 days have been found to be of nay be subject to a fine shicle Division to use your
If you che Previous Registration Information – v changed or if previously registered to Previous Registration Name Previous City I affirm under penalty of perjury that I will be at least 18 years old on or bef prior to the next election, and that I a unsound mind by a court. I understat or imprisonment, or both, under fede electronic signature for voter registral Signature*	cked "No" in response to any o will be used to provide cancellatio o vote in another MT county or in a Residence Previous County Voter Applicant Affirm: Noter Applicant Affirm: the information on this application ore the next election, that I will ha m not serving a felony conviction nd that if I have given false inform rai and/or state law. By signing ye iton purposes.	f these questions	risdiction. Required if name jistration Previous Zip n of the United States, that I ntana for at least 30 days have been found to be of nay be subject to a fine shicle Division to use your
If you che Previous Registration Information – v changed or if previously registered to Previous Registration Name Previous City I affirm under penalty of perjury that I will be at least 18 years old on or bef prior to the next election, and that I a unsound mind by a court. I understat or imprisonment, or both, under fede electronic signature for voter registral Signature*	cked "No" in response to any o will be used to provide cancellatio o vote in another MT county or in a Residence Previous County Voter Applicant Affirm: Noter Applicant Affirm: the information on this application ore the next election, that I will ha m not serving a felony conviction nd that if I have given false inform rai and/or state law. By signing ye iton purposes.	f these questions	risdiction. Required if name jistration Previous Zip n of the United States, that I ntana for at least 30 days have been found to be of nay be subject to a fine shicle Division to use your

Application Completeness

- Legal identification documents
- Testing and scores
- Learner license or TELL issuance
- No staples
- Name on both
- Paperclips okay

L	ist Name		First Nar	né		Middle Name	Suffix	
APPLYING FOR:	Original D	Replacement nent (MC)		D	L #:			
	Fees Re	Statistical second	Auti	Documents Reviewed: Auth. Presence Doc: Primary ID Doc. PDPS CDLIS Secondary ID Doc.				
Rcpt #:	Specia	I handling:		SOLV S	AVE	CDTP Inst. ID D		
VISION TEST: Without Glasses With Glasses / Con HEARING TEST:	Left 20 / ntacts 20 /	Both Eyes 20 / 20 /	Right 20 / 20 /	Depth		Present	Absent	
	ail 🗌 Che	ck if wearing hear	G	eneral Physic	al Condition:			
Knowledge Testin Dane. 2	Type: Exa DL MC DL MC MC DL DL	miner:	Auto 5 Auto 6	Date:	Type: DL MC DL DL MC	Examiner:	Set # /Sco Auto Paper Auto Paper Auto	
Permit Issued: Examiner: Date:	MC Learner License		Paper ducation Learner	License	MC Motorcycle	Learner License	Paper	
Liberase / ID Issue Endorstments: Restrictions: CL - Corrective LM - Left Outsi RL - First-Year DO - Daylight (Motorcycle Lenses de Mirror Restricted	NW – No Incleme RS – 45-55 MPH NI – No Interstate AT – Automatic T	nt Weather	BU - RA -	To/From Schoo To/From Bus Restricted Area Essential Only	Other (specifi	MT only y):	

					DRIVING TEST:						
Insurance Condition	n: Good Fair e Equipment:	D F	Poor		Traffic Driving Starting from curb Stop sign or light Udgment of distance Udgment of intersection	Skill Test Backing Parallel Parking Driving	ן 1 ^{גנ}	2 nd	310		
Turns		1	2	3	Head check	Test Score					
R G H	Signal Speed Lane				Attention (signs-signals) [Use of clutch [Stalls Motor []] Examiner					
L E F	Wheel Straight Signal Speed Lane				Right of way, ped. veh.	Date	_		0		
T	Wheel Straight					Unsuccessful	ō	ă			
					GENERAL DRIVING BEHAVIOR:						
Used brakes properly (smooth braking, no riding or pumping) Proper steering (no over/under, one finger) Understood controls General car controls, good Attitude courteous					Committed dangerous a Uehicle over sidewalk o Vehicle over stop lines	Accident					
Remarks	s or Restrictions:	_		_							

21-1400A (Rev. 1/16)



What's coming: 2016 and beyond

- Debit/credit cards
- MVD supplied parent handout for teachers
- Online renewals
- Online training for staff (Moodle)
- Driver Modernization (on-going)
- Legislative changes
- Parent night
- Potential special service days



CDTP Best Practices

- Paperwork
 - Legal document
 - Complete
 - Law enforcement verification
- Timeliness
 - 3 days after written test
 - TEDRS 10 days after class completion
- Foreign National
 - Students must be actively enrolled in school
- TEDRS updated

- Unique situations
 - No birth certificate, adoption, family circumstances, medical situations
- Vision Screening
 - With or without corrective lenses
- Drives Waived
 - 10% Random audit
- Requesting Supplies
 - Both pieces of applications



Who to Contact – Regional Managers

Eastern Region
 LaNette Simonton (Glendive)

Lsimonton@mt.gov

W: 406-365-5122

C: 406-941-2301

Central Region

Victoria Gambrel (Billings)

vgambrel@mt.gov

W: 406-896-4329

C: 406-702-0696

Northern Region Jennifer Anderson (Great Falls)

Jenanderson@mt.gov

W: 406-727-1198

C: 406-750-9842

Western Region

Terry Davis (Kalispell)

Tedavis@mt.gov

W: 406-257-2148

C: 406-270-1854



Who to Contact - DSB Headquarters (Helena)

 Deputy Bureau Chief Tammy Stefanik

<u>Tstefanik@mt.gov</u>

W: 406-444-1779

C: 406-438-6485

Deputy Bureau Chief

Patrick McJannet

<u>pmcjannet@mt.gov</u>

W: 406-444-2001

C: 406-438-6809

Bureau Chief Michele Snowberger

Msnowberger@mt.gov

W: 406-444-1776

C: 406-437-3433





Questions?



